

## Company policy -

Extract from Management Handbook version 15, status 03/2019

## Company policy

The principles of our company policies are based on customer orientation as a fundamental element of the company focus at Rohde & Grahl.

The management takes responsibility for compliance with these policies and uses them to develop objectives and define concrete measures. Our company policy is consistent with all applicable laws, standards and regulations. We cooperate with all relevant authorities and institutions and are subject to ongoing reviews and/or certifications. The requirements and wishes of our customers are our measure for performance, leading to a continuous improvement process that contantly improves our (environmental) performance. The management of the company continuously reviews defined key points arising from company policy. We regularly check and benchmark these points This results in appropriate measures, which are directly integrated into our company and the individual processes. By means of this standard cycle and the ongoing orientation towards company policy, we continue to develop the company together with our customers, relevant authorities and the social environment.

## **Company Principles**

The focus of our activities is on the following corporate principles, which we aim to pursue and achieve through our defined objectives:

- 1. We, ROHDE & GRAHL GmbH, as a subsidiary of the Nowy Styl Group, fully comply with the group's defined objectives and the requirements of our customers with regard to our products and services. Customer satisfaction and compliance with all legal obligations are of paramount importance.
- 2. We maintain an appropriate integrated management system to achieve and maintain a high quality and environmental standard. Through a continuous improvement process, we constantly improve our requirements and ourselves. We promote the quality and environmental awareness of our employees through information, education and training, integration, leadership and practical example.
- **3.** We are guided by our rules of ethics for dealing with people within the organization, with external partners and with the public. We do not tolerate corruption or bribery, bullying or discrimination.
- **4.** We practice environmental protection with a sense of responsibility towards people and our natural environs. The focus of our environmental protection activities is to ensure sustainable business practices. Through the high quality and durability of our products, we try to conserve resources, because the longevity of the products is the best guarantee for the frugal use of raw materials. Annual measures to reduce and prevent environmental pollution are continuously implemented, tested and improved.
- **5.** We evaluate the environmental impacts of each new product and process in advance. The impact on the environment is minimised by implementing recycling concepts beyond the end of the product lifetime. At the end of the product life, services for material recycling or for the partial reuse of the products are developed and provided on an individual basis.
- 6. We are a member of the UN Global Compact.

ROHDE & GRAHL GmbH, Voigtei, 01.01.2019 gez. Geschäftsführung

C. Jel